Title of Session: C3 - Hoaxes, Viruses and Spamming
Moderator: Davina Pruitt-Mentle
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Room: After School Online

BJB2: Welcome to the C3 discussion. You're in the right place, Dawn

DawnN: ok good

EduardoM joined the room.

BJB2: the topic today is Hoaxes, Viruses and Spamming

DavinaP: I think I am in the room lets see

BJB2 nods to Davina...you're fine

EduardoM: Hello everyone

DawnN: lol

BJB2: welcome, Eduardo

EduardoM: ty

BJB2: Shall we start with introductions, Davina?

JeffC joined the room.

DavinaP: hello all--please take a moment and introduce yourself and also your interest in the topic

BJB2: I'm a teacher in Pennsylvania and on Tapped In helpdesk. I'm always interested in helping others learn safe ways to use the internet

EduardoM: My name's Eduardo, Brazil. I'm an English teacher.

DawnN: I am a first grade teacher. I am finishing my Master's and taking a class in Leadership in Technology. This website is a requirement of that course and to participate in a couple of sessions.

RachelJa: Hi I'm Rachel, I am from KY, I am in Elementary. I want to know more about avoiding viruses

DavinaP: Hello Eduardo--and your interest in the topic?

DavinaP: Hello Dawn--what class and what University/College?

DavinaP: Rachel--excellent --as we all do

JeffC: Helpdesk here, in Forest Grove... taught English/ESL, etc.... most recently supported masters students in a computer lab.

DawnN: University of Mary Washington, ITEC 545 Leadership in Technology

DavinaP: I'm Davina and I am Director for Educational Technology Policy, Research and Outreach w/in the College of Education at the University of MD...

DavinaP: I am also the Director of the C3 institute
http://www.edtechoutreach.umd.edu/C3Institute/index.html

EduardoM: I'm interested in protection, spamming issues, etc

DavinaP: Over the months folks have had an interest in this topic...so let me start by asking... What's the difference between Hoaxes, Viruses, and Spamming? \

DavinaP: your own ideas or interpretations please

EduardoM: Spamming the propaganda spread over the web (unauthored ones)

RachelJa: Hoaxes is like where an email says if you pass it on it will do something

DawnN: spamming is someone sending out millions of e-mails to randomn addresses, viruses are destructive bugs that destroy whole networks and computers

RachelJa: Viruses messes with your system maybe even crashing it.

DawnN: hoaxes are what Rachel described

BJB2 . o O (looks like you have a well informed group of participants, Davina!)

DawnN: Viruses make my husbands life hard lol

DavinaP: excellent--lets dig a little deeper and I'll be sending you to some sites tonight to help define explore even further..and hopefully you will be able to share the sites with others as well...lets start with hoaxes

DawnN: snopes.com is a great site to check out hoaxes

DavinaP: Hoaxes have become so wide spread, that there are even Hoaxes' categories and sub-categories. About.com does a good job in defining the difference between Definitions: http://urbanlegends.about.com/library/blfaqs_main.htm

RachelJa: I've been there

BJB2: if you have a pop up blocker hold down the ctrl key when you click on a url

DavinaP: Hoax http://urbanlegends.about.com/cs/urbanlegends/f/hoax.htm

DavinaP: rumor http://urbanlegends.about.com/cs/urbanlegends/f/rumor.htm

DavinaP: urban legend http://urbanlegends.about.com/cs/urbanlegends/f/urbanlegends1.htm

DavinaP: Take a few minutes to explore the 3 and then we will come back and discuss

BJB2 checks to make sure everyone is getting the urls

RachelJa: I got them

BJB2: Thank you, Rachel

DawnN: me too

BJB2: Thank you, Dawn

EduardoM: got them

BJB2: Thanks, Eduardo

DavinaP: then Read the 25 urban legends http://www.snopes.com/info/top25uls.asp currently circulating most widely (usually via email) How many have you heard or seen?

RachelJa: I've gotten the top 3

BJB2 knocks on wood. I've not gotten any of them!

DavinaP: how have you known they were "not real"?

BJB2 . o O (although I've heard of a couple)

RachelJa: I don't believe anything I read and only half of what I see.

RachelJa: I also go an email telling about the urban legends website

EduardoM: I've never got any of them. But I've got many others, just as love cards, viagra, etc

DawnN: I have seen 11 of the top 25. I am always using snopes to e-mail the people back who forward them to me

DavinaP: My favorite was the glade air fresheners that were to catch on fire--I lost count the number of friends that forwarded that one--really thinking it was real--seems to have been off the top 25 list now

DawnN: I did not get that one but my sister said something to me about it

RachelJa: I got that one too

JeffC: I'm having too much fun reading about myself on zabasearch (the 25th link).

DavinaP: which do you think is worse the hoax being sent out or "friends" forwarding it?

RachelJa: If it wasn't sent out friends wouldn't forward it.

DawnN: friends forwarding it. If they would just take two minutes to research them they would be stopped immediately

JeffC: I just send a snopes page back to my friends... then I tell them I'm going to forward their email address to various porn sites.

EduardoM: friends sending out them... Otherwise it could be stopped

DavinaP: so when your friends send it--what do you do?

DawnN: delete it

DavinaP: Hi Alice we are discussing hoaxes right now

RachelJa: I delete it

JeffC: write them back with a corresponding snopes page (ok, that's for real... I was just kidding about the porn site).

DawnN: after sending them the snopes page back

EduardoM: I use the spam filter, including the subject message and try to stop it for while

DavinaP: Excellent--educating is part of the process----so they don't do again (we hope)..could you do something like this if students discuss this in class/

RachelJa: You could have them go online and look at snoops or urban legends

DawnN: I do not think my first graders would bring these things up

EduardoM: This subject doesn't fit my students' grade, they've never heard of that before.

DavinaP: One never knows but this would be a great exercise to share how to check or have them check themselves as Rachel mentions

DavinaP: As you can see hoaxes come in different forms: Chain letters http://www.sophos.com/security/hoaxes/index_chain.html (search for ones you have received);

DavinaP: or my favorites--Search for the letters from foreign countries http://www.sophos.com/security/hoaxes/index_scam.html   that you have received.

RachelJa: I get emails that say they are from paypal wanting to confirm something. I have sent copies to paypal and then deleted them. What would you consider these?

DavinaP: How many of you have seen these across your email boxes?

RachelJa: I've seen a couple

EduardoM: I've filtered all paypal emails

BJB2: I often get paypal, but it's filtered out

DavinaP: Yes Paypal has been mult lately

EduardoM: ebay too

DawnN: yeah me too

DavinaP: Scare hoaxes http://www.sophos.com/security/hoaxes/index_scare.html and hoax viruses http://www.sophos.com/security/hoaxes/index_hoax.html are newer forms to surface.

EduardoM: city bank, etc

DavinaP: any of these crossed your email desk?

DawnN: not mine

EduardoM: just "wanna date me" emails

RachelJa: I don't remember seeing any of these.

DavinaP: What are Virus Hoaxes? http://vil.mcafee.com/hoax.asp McAfee's resource has a more complete overview to learn more and get lists

DavinaP: So how do you recognize a hoax?

DavinaP: and how do you tell others (parents, students, co-workers0 how to detect?

EduardoM: by links, such as jpg/exe/scr endings

RachelJa: Check it out on the list and email them back.

DawnN: I call my husband and ask if he has heard of it and then tell whoever e-mailed it to me.

BJB2 smiles. Want to give us your hubby's phone number, Dawn?

DavinaP: Dawn what does your hubby do?

DawnN: wish I could but he works in a classified building

DawnN: he is a network engineer working as a contractor for the marine corp

DawnN: he has certifications in Novell Microsoft and Cisco

DavinaP: Excellent connections--I will admit I have also inquired on a few emails sent when I wasn't sure-

DavinaP: Read how to recognize hoaxes, http://hoaxbusters.ciac.org/HBHoaxInfo.html#identify

DavinaP: what to do about them, http://hoaxbusters.ciac.org/HBHoaxInfo.html#whattodo   and some of the history of hoaxes http://hoaxbusters.ciac.org/HBHoaxInfo.html#history on the Internet from the CIAS Hoaxbuster site http://hoaxbusters.ciac.org/

DavinaP: Or Symantec's "best course of action" regarding hoaxes http://www.symantec.com/enterprise/security_response/threatexplorer/risks/hoaxes.jsp

DavinaP: FTC has a good overview on a topic that catches a lot of our older kids http://www.ftc.gov/redflag/

DavinaP: Try this one to test your knowledge http://www.ftc.gov/bcp/conline/interactive/grandscam/spotscam.html

DavinaP: How'd you do?

DavinaP: Here's 2 more to leave you with tonight
http://www.ftc.gov/bcp/conline/interactive/grandscam/bargainville.html and
http://www.ftc.gov/bcp/conline/interactive/grandscam/factfiction.html...

DawnN: I got 10 out of 10

DavinaP: We were only able to cover hoaxes tonight so much more to cover next month--more on viruses, spamming spoofing phishing and the list goes on--ID theft as well

DavinaP: Dawn great job!!!

DawnN: Thanks

BJB2: The next C3 discussion will be on October 2

DavinaP: Yes that is correct

BJB2: thanks, Davina, for presenting this discussion

DawnN: thank you

EduardoM: Thanks Davina. Nice topics and information.

DavinaP: I hope to see you again next month

RachelJa: Thanks Davina. Great job.

DavinaP: Hope to see everyone next month--same theme good night