

**Title of Session:** Mr. Collaboration - Andrew Pincon

**Moderator:** Jeff Cooper

**Title of File:** 2005festMrCPincon

**Date:** July 20, 2005

Room: Jeff Cooper's Office

**JeffC:** We'll wait a few minutes to allow people to join.

**AndrewP:** anyone who wants to talk to me should log on at this url:

<http://www.alado.net/webheads/id1.html>

**AndrewP:** Windows and MAC enabled portal voice over IP

**JeffC** nods... wish I could Andrew... but no sound on my computer... even installed a new sound card but the computer wouldn't recognize it. Funny... \*I\* recognized it as a sound card!

**BJ** chuckles.

**AndrewP:** I will wait as Jeff tries to round up more people but Bee is a tough act to compete with

**AndrewP:** Emily and Susan are you familiar with the [www.alado.net/webheads](http://www.alado.net/webheads) portal

**SusanR:** yes

**AndrewP:** I know Jeff, Buth and BJ are but I'm not sure if you know

**EmilyW:** not really

**SusanR:** slightly

**AndrewP:** good then I won't waste everyone's time going over too much basic info

**AndrewP:** I'll fill you in Emily

**AndrewP:** so Jeff are we on a tight time schedule or do you want to wait a little longer

**JeffC:** no... not tight at all.

**JeffC:** But we can get started...

**SusanR:** I will be popping in and out. Still putting the final touches on my session

**SusanR** left the room.

**EmilyW**: I might be coming in and out too

**ButhainaA**: Ok, I'm back..

**JeffC**: Let me introduce Andrew Pincon... of Digibridge

**JeffC**: "The Digital Workforce Education Society," DWES is an international non-profit society that provides the digital infrastructure, training, and curriculum development designed for distance education and the training of a global digital workforce.

**AndrewP**: Emily where are you located and what do you vis-a-vis education?

**EmilyW**: I am in Texas

**JeffC**: He will be discussing Digibridge both here and at alado.net (Andrew will post the URL shortly) to allow voice over internet protocol for the latter part of the session.

**AndrewP**: I know everyone else since I've been working with BJ and Buth for a few years now

**ButhainaA**: And you've been wonderful, helping and supporting Webheads with many things, Andy

**JeffC**: The small turnout means you'll have more time for presentation Andrew... and Q & A... all of this will be logged and a transcript posted.

**DavidWe** wonders about THIS topic

**AndrewP**: Emily do you teach at a k-12 or higher ed institution?

**EmilyW**: neither

**EmilyW**: I am a web designer

**AndrewP**: ok

**AndrewP**: well that's great

**AndrewP**: I'm on the development team for IVocalize/Talking Communities but I am also at a large community college in Chicago

**AndrewP**: City Colleges of Chicago

**AndrewP**: and we have been in the distance education business for over 20 years

**AndrewP:** we have one of the two PBS broadcast stations in Chicago, Channel 20, which is how we began in distance ed

**AndrewP:** so we have a lot of technology

**AndrewP:** we have 8 full time 2 year college campuses and 10 vocational education and technical schools

**AndrewP:** with over 250,000 students including adult ed

**AndrewP:** we run a number of diverse programs and over the past 10 developed a way, jointly with others, to deliver our content down to the desk top

**AndrewP:** so that's some background on our group

**AndrewP:** the portal that we use for the webheads is at this url

**AndrewP:** do you want me to push it you

**JeffC:** you can just type it in Andrew

**JeffC:** people can click on it... or you can project it if you like by typing /project <url>

**AndrewP:** <http://www.alado.net/webheads>

**AndrewP:** I'll wait to see if anyone wants to come into the portal

**AndrewP:** Emily are you using a Windows or MAC computer?

**EmilyW:** windows

**AndrewP:** ok

**JeffC** wishes I could... I'll have to stay here though.

**AndrewP:** well this is a cross platform portal for both

**EmilyW:** what is the portal?

**AndrewP:** if you are interested you could come into it and we would continue this session from with the portal but for now we'll keep it simple

**AndrewP:** you have a number of archives on the above link from Tapped In members over the past year

**DavidWe** is using both at the same time

**ButhainaA**: Opened the Webheads/alado Portal without any trouble, Andy

**EmilyW**: I am not interested in this right now

**EmilyW**: I am doing too many things at once as it is

**AndrewP**: yes, that's frequently the case with Tapped In members and especially the Webheads, we all multi task

**AndrewP**: anyway

**AndrewP**: much of our work with technology is focused on Workforce Training for Federal, State and Local government agencies

**ButhainaA**: Emily, I'm here and at Bee's session and at YM, as well; it's a skill learned through Webheads' CoP, I mean the multitasking skill, as Andy's said

**AndrewP**: this is where you can find a series of links on our archives in addition to the Webheads link I sent earlier: <http://www.digibridge.org>

**EmilyW**: Can I ask questions now?

**AndrewP**: there is a section on some work we did for the United Nations in Dec. 03 in Geneva for the first World Summit on the Information Society

**AndrewP**: and a link on over 101 examples of our distance education projects

**AndrewP**: yes, go ahead

**EmilyW**: where do I see the examples?

**EmilyW**: do you only do webcasting and video for distance ed?

**DavidWeGst7** . o O ( what else are you interested in, Emily? )

**BJ** wonders if Andrew uses his portal for mentoring?

**AndrewP**: well much of our work is related to transmitting knowledge over the Internet either via courses in portals or through videoconference technologies, but we also provide the portal to a number of other colleges and universities throughout the world

**EmilyW** wonders what David is asking

**AndrewP**: yes, as BJ points out, we hold a Tutor Mentor eConference every six months

**AndrewP:** <http://www.alado.net/econference> you will see a number of Tapped In members and Webheads have been presenters during this bi annual Tutor Mentor eConference

**BJ:** which is wonderful, Em!

**EmilyW:** what is wonderful?

**BJ:** the tutor mentor conferences

**AndrewP:** We hold a live conference, usually at one of our campuses, and simultaneously hold an eConference for our global audiences and presenters like B.J., Both and others

**AndrewP:** <http://www.alado.net/econference>

**EmilyW:** I am interested in distance ed

**AndrewP:** this link above

**EmilyW:** but not so much the video interaction

**AndrewP:** we also have a partnership with the American Public University Services, with a complete online program for Workforce Training and adult ed, including Bachelor and Master Degree programs which we run

**AndrewP:** that portal is comparable to WebCt or Blackboard and is a complete accredited University

**AndrewP:** they have over 28,000 online students mostly in military continuing their education while on service duty abroad

**AndrewP:** I'll wait till you have another question rather than continuing to irradiate you with facts

**DavidWeGst7** turns over to get irradiated evenly

**EmilyW:** I can't think of anymore questions right now

**EmilyW:** never mind, thought of one

**DavidWeGst7:** Who supports the technical infrastructure you have, Andrew?

**AndrewP:** Do you mean financially who pays for all this techie stuff?

**EmilyW:** It seems like there is a lot that you have with what you offer with distance education. Who develops all this?

**AndrewP:** hmmm, well some of it we developed out of our college, some with my colleagues, and some with our partner organizations

**DavidWeGst7** nods

**DavidWeGst7:** The Math Forum was started with 6 years of NSF funding, akin to Tapped In

**EmilyW:** who are your partner organizations? Is that listed somewhere on the site?

**AndrewP:** I must say, as I've told a number of my Webhead colleagues over the years, I am most fortunate to be where I am

**AndrewP:** yes, our partner organizations include the State of IL, our college, the state of IL 's telecom network and a lot of that can be found at this website:

<http://www.digibridge.org>

**JeffC:** Is there a pricing url for iVocalize? I know the cost is somewhere between 20 and 30 a month... I'm thinking that school districts would really benefit from having a secure site to have audio chat as well as websurfing/pushing.

**DavidWeGst7** remembers learning some impressive things about the Illinois State telecommunications infrastructure plan some years ago

**AndrewP:** if you want to have an overview of what we do and some of the constituents we serve I can put another link in here

**JeffC:** Please do Andrew.

**AndrewP:** First let me answer the cost of iVocalize, it is about \$4 per user per month

**DavidWeGst7** has a series of minor technical questions that can wait for a bit

**AndrewP:** but we have our own server which is separate from the others and we also work with George Buys, Steve Hoffman and Brian and use some of their servers for some work we do jointly

**JeffC:** by per user... does that mean anyone logging in... or just to have the room?

**JeffC:** ... and can districts put it on their own server?

**AndrewP:** someone has to subscribe for the use, say a college or K-12 school, and they would pay \$4 per month for the use of one of the portals on one of the servers

**AndrewP:** anyone can then log on up to the capacity they rented per month, say a 25 person portal

**AndrewP:** well in the beginning we did have server software which was sold to others like our group, but now they are moving away from that business model

**SusanR** joined the room.

**AndrewP:** perhaps we could arrange something if you have something in mind Jeff

**JeffC:** Well... I'll have to talk to our district.

**AndrewP:** I know that David has worked with disadvantaged schools in the past and we a lot of that outreach activity since most of our students at City Colleges of Chicago come from below the poverty line

**ButhainaA:** Emily here is a link to a project by my students who presented online using Alado/Webheads vClassroom: [http://alothman-b.tripod.com/wia\\_162finalproj.htm](http://alothman-b.tripod.com/wia_162finalproj.htm) > check it out whenever you like.

**AndrewP:** Jeff where are you located btw?

**JeffC:** Oregon

**JeffC:** Forest Grove

**JeffC:** (near Portland)

**AndrewP:** and how large is you school district

**AndrewP:** approximately

**JeffC:** 300 teachers, 5000 students

**AndrewP:** we use this technology especially for No Child Left Behind virtual tutoring

**AndrewP:** is that of any interest to you or your school district?

**JeffC:** yes... possibly... but they aren't really very tech savvy.

**AndrewP:** in fact due to the crisis in education in Chicago we have no choice but to resort to virtual tutoring

**JeffC:** they made a "teacher on special assignment" position to support all the teachers and students with tech and curriculum... made it a half time job.

**EmilyW:** what is the crisis?

**AndrewP:** that's one of the focuses of our bi annual Tutor Mentor Conference and eConferences

**AndrewP:** I understand

**AndrewP:** we see that throughout the world, Buth can tell you some of her troubles in Kuwait

**AndrewP:** at Kuwait University

**AndrewP:** so it seems to be ubiquitous

**AndrewP:** well there is not much going on now so does anyone have any questions or should we close this session for the evening now?

**JeffC:** up to you Andrew

**ButhainaA:** up to you, Andy as Jeff said

**AndrewP:** I'm here if you have or want anything from my end but my guess is there is not much more to say or do and it's very late in Kuwait City

**AndrewP:** so why not wind things down

**JeffC:** OK... I really like the 101 uses of Distance Ed page.

**AndrewP:** and BJ, David and Buth are regulars in our weekly Webheads session so it's a bit like preaching to the choir

**AndrewP:** glad you liked it

**JeffC:** I want to thank you again for coming Andy... sorry I couldn't get more of an audience for you.

**AndrewP:** I'll send you a pdf file on some of our other work when this session is over tonight

**ButhainaA:** Came from NYC 2 nights ago, so still things are upside down for me,

**ButhainaA:** Thanks Andy for coming

**AndrewP:** maybe to wrap things up, I've been talking to Vance about providing additional technical support and some server capacity for the Webheads



**JeffC:** cool

**AndrewP:** it's one of the things we can do to support the growth of the technology within the TI community

**ButhainaA:** like what, Andy

**AndrewP:** I gave Teresa some server capacity last week in case she has problems with her server in Portugal

**AndrewP:** and we have the servers and bandwidth so we can plan on providing this to the Webheads after Vance returns from Central America and settles in for a week or two

**ButhainaA:** oh, I c..and how that would help in Teresa's case, if you don't mind explaining Andy?

**ButhainaA:** I c, I understand now, Andy

**AndrewP:** her serve in Portugal is very slow and has gone down on her a number of times this year

**ButhainaA:** thought they used LAN

**AndrewP:** and as you know Buth, most Webheads use free serves like Geocities or others

**ButhainaA:** ok..

**ButhainaA:** Right

**AndrewP:** so this would be a fast server with a lot of bandwidth and for those of us who do a lot of presentations I could arrange for FTP accounts on the server for the delivery of content

**JeffC:** That's why I inquired about putting it on the district's own server... what the possibilities would be.

**AndrewP:** anyway we can discuss this in the future as we move forward

**JeffC** nods

**AndrewP:** Yes, Jeff I'm sure you could get the server software but your district would have to have a budget of a few thousand dollars for the entire package

**JeffC** nods

**ButhainaA:** Andy, Bee's sorry she missed your session and asked for the transcript

**AndrewP:** and there is no direct quote we'd have to work something up for your district based on the number of simultaneous users

**JeffC:** That's one of the reason they need grant writers.

**AndrewP:** Both you can tell her I'm also sorry I missed her session and I know her transcripts are more interesting than mine

**AndrewP:** yes, we are always writing grants

**ButhainaA:** done, already, Andy

**AndrewP:** we just finished a three grant to the Dept of Labor on Workforce Training

**JeffC** hopes you get it.

**AndrewP:** and we have another one going out next month to NIH

**AndrewP:** so do we

**AndrewP:** well let's wrap things up and visit some of the other sessions

**AndrewP:** thanks for hanging in there everyone bye for now

**ButhainaA:** Thanks for the info. Andy, and for coming..

**AndrewP:** I'm going to go now, bye everyone thanks once again

**AndrewP** left the room (signed off).

**ButhainaA:** Thanks, Jeff for this session.

**ButhainaA:** c you later