Title of Session: ArtsConnected

Moderator: Kevan Nitzberg (BJ Berquist)

Guest Speaker:

Title of File: 20030402ac Date: April 2, 2003

Tappedin transcript for BjB, 2003.04.02 17:54:07

Room: ASO

SusanR: Is there a session on at this time?

BjB: yes, there is an artsconnected session scheduled for now

SusanR: Where is it?
BjB: it's here in the ASO
BjB. o O (I'm leading it ;-))
SusanR: I see. Go ahead!

BjB smiles. Thanks. Kevan gave me all the information for the session so hopefully, I

won't mess up too badly

BjB: Firstly, you're familiar with the Arts Connected website?

SusanR: Is it just you and I? Save it for next time!!

BjB: I don't mind showing you the information Kevan gave me.

SusanR: Okay, if you wish

SusanR: Thanks

BjB: Back to my original question...are you familiar with the main ArtsConnected webpage?

BiB: www.artsconnected.org

SusanR: Yep. I have been playing around with it.

BiB: cool

BjB: Kevan also sent me a document that explains how to create a collection...

BiB: I've uploaded the document here under featured items

SusanR: I noticed the file. I downloaded it.

BiB . o O (under Files: creating an art collection)

BjB: you can download the file and then save it as a word doc

SusanR: got it!

BiB: great. As you can see, Kevan has done all the hard work!

SusanR: I have done it. You have done your job, BjB.

BjB smiles. Thanks. Kevan gave me some other links to share, too.

SusanR: Uploading/downloading files is great for the new TI!

BiB: Yep...I thought that was pretty slick.

SusanR: So if I am doing an ASO I can do the same-upload a file

BjB: most people will have to put the files in their office or group room...I'm not sure that anyone can upload files in the ASO

SusanR: pertinent to the topic.

SusanR: I see.

BiB: you might want to try and see if you can put a file here

BjB: or we may need to rethink how we do ASOs...once the discussion has started, maybe it would be better to move to an office.

SusanR: I don't seem to have the option in the ASO to upload?

BjB: I have a url with some of Kevan's example collections for ArtsConneced

BjB: http://www.artjunction.org/articles/Nitzberg1.html

BjB: As I said, we may need to rethink how we do ASO's...

BjB: especially since we don't have a cafe or library to send another group to if the sessions overlap

SusanR: We can use our offices possibly??

BjB: I think this is an important topic for the watercooler confab (helpdesk group)

BiB: yes, a private office would be the obvious solution...

BjB: group rooms won't work because guests can't join a group room

SusanR: Can you create a caf? or library.

BjB. o O (you're a member of Helpdesk Central?)

SusanR: No I am not a member of Heldesk Central.

SusanR: Helpdesk

BjB: It's a group of helpdesk volunteers...a place where we can discuss topics just like this

BjB: do you know how to join a group?

SusanR: Yes I do.

BjB: before we get off topic too far...

BjB: Let me show you one more url. Kevan has an article in art-themagazine

SusanR: I just noticed my list of FAVOURITE PLACES. I have joined HELPDESK CENTRAL.

BjB: I'm going to click on the link in my me files...hopefully, that isn't what kicked you out last time

SusanR waits anxiously!

BiB. o O (I thought you had done that, Sue. Thanks.)

BjB . o O (so far so good...)

BiB: Here's the link to Kevan's article

BjB: http://art-themagazine.com/pages/insite16.htm

BjB: Links are not a problem to access...you can see all your links if you click on the ME file.

SusanR: got it. Thanks

BjB: you can access your links from any room

BjB: it's the text documents that are a problem.

SusanR: wow

BjB: if you need to share a doc. you'll have to upload it in your office

BiB: and then invite people to join you in your office to access the doc.

SusanR: I understand. I think.

BjB: Does that sound like a reasonable option?

SusanR: Sounds reasonable.

BjB: do you know how to join a person?

BiB. o O (and how to explain it to someone else?)

SusanR: How do I access my links from here without leaving the ASO?

SusanR: I highlight the person and click on JOIN from the Actions submenu.

BjB: right..there is a shortcut...highlight the name and then click on the door icon

BjB: to access your links click on your ME tab

SusanR: All right!

BjB: the more I use this interface, the more I like it!

SusanR: I have clicked on the "Me" tab. SusanR: I have clicked on the ME tab

BjB: now click on LINKS

SusanR: got it! this is wonderful

BjB smiles and nods

SusanR: I have done the same for NOTES.

BjB: If you have different groups, you can access the links in the individual group rooms too

BjB: right...but you can't share your notes or files with others

BjB. o O (unless they are in the same room where the files and notes are located)

SusanR: Neat! I will commit to memory - the door shortcut and the ME tab!!

BjB: one more helpful hint for you today...

BjB . o O (or two...)

SusanR: Okay! So to share files and links one must be invited up to one's office.

BjB: you can send a private message using the speaker icon next to the green i

SusanR: Yep. I see that!

BjB: and you can id a person by highlighting a name and then click on the green i

SusanR: hmm

SusanR: You're a great teacher!!

BiB smiles. Thanks!

SusanR: TI2 is fairly intuitive!!

BjB agrees

SusanR: It should attract a lot of newbies.

BjB: we're hoping. There are already over 1200 members in TI2

BjB: they're hoping the migration is complete by June

SusanR: That's impressive. Only two months!

BiB nods

BiB waits for the over 17,000 members from TI1 to log in

BjB . o O (which is why I've put out a plea for helpdesk volunteers to become familiar with the system)

SusanR: Thanks for the tips! I will join the next water cooler confab. I will play around again with TI2

SusanR: I will give you a break. Thanks for the invaluable tips!

BjB: thanks, Sue. If you learn something you want to share with the helpdesk central group, or have a question, please post to the discussion list in the group room

BiB. o O (we all learn from each other)

SusanR: Will do!

SusanR: I'll check out the transcripts at HELPdesk.

BjB: there are also some links that you might want to look at too in helpdesk central, Sue

BjB: I love the threaded discussion...it is a great way to keep in touch with the other

helpdesk volunteers

SusanR checks out the files and the threaded discussion.

BjB: let's go to Helpdesk Central, Sue.

SusanR: HMMM!! SusanR left the room. BjB left the room.

Room: Helpdesk_Grp

BjB joined the room.

BjB: I've put several links and files in featured items

BjB: you can read the past threads if you click on DISCUSSION on the menu on the left

SusanR looks at Featured Items

SusanR: Neat. TI2 gets better all the time!

BjB: the thing is that this interface will only be as good as the people in it...

BjB. o O (in TI1 we had objects that added a different dimension)

SusanR: Correct!!

BjB: if you want to start the April 8 K-3 discussion in Ti1 and then move everyone to

TI2, that might be a good thing

BjB. o O (a K-3 field trip;-))

SusanR: I would like that very much.. with your help of course.

BjB: I'm happy to help.

SusanR: Looking forward to it!

BiB cheers..cool.

SusanR: Thanks again. I am being paged here. I must leave. Thanks again!!

BiB hugs bye

SusanR left the room (signed off).

BjB left the room.